

# 211

## UNITED WAY'S 211 DATABASE OF 22,800 PROGRAMS OFFERS THE RIGHT HELP AT THE RIGHT TIME.

Housing  
Utilities  
Addiction  
Healthcare  
Volunteering

Job Training  
Home Repair  
Legal Services  
Food Assistance  
Mental Health

Prescription Costs  
Problem Gambling  
Veterans Assistance  
Credit Counseling



## 2025 IMPACT SNAPSHOT

**220,000+**

calls for help in Cuyahoga, Geauga, and Ross counties were supported by United Way 211 in 2025.

**36,000+**

callers received help for shelter, repairs, and homebuying, making housing the top reason people call 2-1-1.

**\$7,500**

was the average prescription cost savings for more than 200 callers.

**9 out of 10**

of those who called 2-1-1 were connected to resources to meet their needs.

**15,700+**

individuals were connected to utility assistance programs to avoid shut-offs and keep bills affordable.

**\$13.5M**

in tax refunds was secured for 10,000 Cuyahoga County residents through the EITC Coalition.

**2 out of 3**

callers are from working households.

**14,100+**

individuals were connected to food assistance programs to keep food on the table.

**100%**

of Cuyahoga County ZIP codes were represented by callers.

Call 2-1-1 to get connected to community resources. **Anywhere. Anytime.**



**UNITED WAY**  
Greater Cleveland

[unitedwaycleveland.org](http://unitedwaycleveland.org)



[211oh.org](http://211oh.org)

uw211datasheet\_030926