

HOW WE CREATE IMPACT

United Way is the bridge from crisis to stability to possibility.



UNITED WAY
Greater Cleveland

PROVIDING THE RIGHT HELP AT THE RIGHT TIME

United Way 211 is a **free, confidential service** that connects individuals and families to resources anytime, anywhere. In 2025:

220,000

calls for help
answered

9 out of 10

callers connected
to the right help

22,800

programs in the
211 database

KEEPING WORKING PEOPLE WORKING

The people working the hardest are often most at risk. Nearly half of households in our community cannot afford the basics. United Way partners in practical solutions to help hardworking families move forward.



**RELIABLE
CHILDCARE**



**HOUSING
STABILITY**



**WORKFORCE
STABILITY**

