

211

UNITED WAY'S 211 DATABASE OF 22,800 PROGRAMS OFFERS THE RIGHT HELP AT THE RIGHT TIME.

Housing
Utilities
Addiction
Healthcare
Volunteering

Job Training
Home Repair
Legal Services
Food Assistance
Mental Health

Prescription Costs
Problem Gambling
Veterans Assistance
Credit Counseling



2025 IMPACT SNAPSHOT

220,000+

calls for help in Cuyahoga, Geauga, and Ross counties were supported by United Way 211 in 2025.

36,000+

callers received help for shelter, repairs, and homebuying, making housing the top reason people call 2-1-1.

\$7,500

was the average prescription cost savings for more than 200 callers.

9 out of 10

of those who called 2-1-1 were connected to resources to meet their needs.

15,700+

individuals were connected to utility assistance programs to avoid shut-offs and keep bills affordable.

\$13.5M

in tax refunds was secured for 10,000 Cuyahoga County residents through the EITC Coalition.

2 out of 3

callers are from working households.

14,100+

individuals were connected to food assistance programs to keep food on the table.

100%

of Cuyahoga County ZIP codes were represented by callers.

Call 2-1-1 to get connected to community resources. **Anywhere. Anytime.**



UNITED WAY
Greater Cleveland

unitedwaycleveland.org



211oh.org

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